

POPULATION HEALTH

Quality Rating System (QRS) Measure Results

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ADULT BMI ASSESSMENT

Adult BMI Assessment	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	M-NS	95 +	94 +	96 +	96 +	44%	662,900	3
Plans at 50th to 90th Percentile	M-NS	84 to <95	85 to <94	86 to <96	86 to <96	17%	264,090	4
Plans at 25th to 50th Percentile	M-NS	73 to <84	75 to <85	79 to <86	79 to <86	14%	207,960	4
Plans Below 25th Percentile	M-NS	Below 73	Below 75	Below 79	Below 79	26%	388,510	3
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	82	86						
Anthem PPO	76	81						
Anthem EPO			81	83	83	5%	75,320	
Blue Shield HMO	37	37	35	79	83	5%	83,290	
Blue Shield PPO	67	71	68	67	74	20%	309,450	
CCHP HMO	92	71	88	94	94	0%	6,490	
Health Net HMO	75	80	85	89	89	12%	189,760	
Health Net EPO		71	71	75	79	0%	1,290	
Health Net PPO					83	3%	48,060	
Kaiser Permanente HMO	97	96	97	97	99	37%	558,970	
LA Care HMO	79	82	93	95	98	5%	82,910	
Molina Healthcare HMO	77	84	81	86	88	3%	45,450	
Oscar Health Plan EPO			70	70	70	5%	70,270	
Sharp Health Plan HMO	92	94	96	95	97	1%	21,020	
Valley Health Plan HMO	90	95	95	91	91	1%	22,390	
Western Health Advantage HMO	81	83	88	74	77	1%	8,790	

- The Adult BMI measure is the percentage of members 18–74 years of age who had an outpatient visit and whose body mass index (BMI) was documented during the prior year
- Higher screening rates indicates better performance
- In MY 2019, seven out of 14 plan products scored below the 50th percentile of national performance, accounting for 40% of our enrollees
- Between MY 2018 and MY 2019, two additional plans reached or exceeded the 90th percentile of national performance
- Performance below the 50th percentile means that fewer than 86% of adults received appropriate BMI documentation



ANNUAL DENTAL VISIT

Annual Dental Visit Total	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	55 +	57 +	55 +	55 +	55 +	0%	-	0
Plans at 50th to 90th Percentile	27 to <55	27 to <57	32 to <55	31 to <55	31 to <55	39%	358,800	3
Plans at 25th to 50th Percentile	9 to <27	8 to <27	13 to <32	16 to <31	16 to <31	55%	501,550	5
Plans Below 25th Percentile	Below 9	Below 8	Below 13	Below 16	Below 16	6%	52,200	3
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	13	18						
Anthem PPO	24	32						
Anthem EPO			35	28	29	8%	75,320	
Blue Shield HMO		7	13	18	24	9%	83,290	
Blue Shield PPO		12	21	25	40	34%	309,450	
CCHP HMO								
Health Net HMO	10	12	17	20	20	21%	189,760	
Health Net EPO		38	41	43	45	0%	1,290	
Health Net PPO					38	5%	48,060	
Kaiser Permanente HMO								
LA Care HMO		13	18	18	22	9%	82,910	
Molina Healthcare HMO	2							
Oscar Health Plan EPO			28	21	26	8%	70,270	
Sharp Health Plan HMO	9	11	9	12	12	2%	21,020	
Valley Health Plan HMO		22	20	9	16	2%	22,390	
Western Health Advantage HMO	3	7	2	3	4	1%	8,790	

- The Annual Dental Visit measure is the percentage of members 2–20 years of age who had at least one dental visit during the measurement year
- In MY 2019, eight out of 11 plan products scored below the 50th percentile of national performance, accounting for 61% of our enrollees
- Between MY 2018 and MY 2019, one plan advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 31% of members 2–20 years of age received an annual dental visit



BREAST CANCER SCREENING

Breast Cancer Screening	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	M-NS	79 +	79 +	79 +	79 +	38%	579,990	2
Plans at 50th to 90th Percentile	M-NS	70 to <79	70 to <79	70 to <79	70 to <79	12%	188,590	3
Plans at 25th to 50th Percentile	M-NS	65 to <70	65 to <70	65 to <70	65 to <70	34%	514,490	4
Plans Below 25th Percentile	M-NS	Below 65	Below 65	Below 65	Below 65	16%	240,390	5
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	70	67						
Anthem PPO	68	61						
Anthem EPO			58	57	60	5%	75,320	
Blue Shield HMO		63	65	69	72	5%	83,290	
Blue Shield PPO	67	61	65	65	67	20%	309,450	
CCHP HMO	87	65	68	64	65	0%	6,490	
Health Net HMO	71	66	69	69	70	12%	189,760	
Health Net EPO			62	58	58	0%	1,290	
Health Net PPO					65	3%	48,060	
Kaiser Permanente HMO	89	86	84	84	84	37%	558,970	
LA Care HMO		52	65	73	73	5%	82,910	
Molina Healthcare HMO		59	61	47	48	3%	45,450	
Oscar Health Plan EPO				51	63	5%	70,270	
Sharp Health Plan HMO	82	76	74	72	79	1%	21,020	
Valley Health Plan HMO		69	67	71	73	1%	22,390	
Western Health Advantage HMO	75	69	65	64	66	1%	8,790	

- The Breast Cancer Screening measure is the percentage of women 50-74 years of age who have received a mammogram to screen for breast cancer
- In MY 2019, nine out of 14 plan products scored below the 50th percentile of national performance, accounting for 50% of our enrollees
- Between MY 2018 and MY 2019, one additional plan reached or exceeded the 90th percentile and three other plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 70% of women 50-74 years of age received appropriate for breast cancer screening



CERVICAL CANCER SCREENING

Cervical Cancer Screening	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	72 +	71 +	74 +	73 +	73 +	37%	558,970	1
Plans at 50th to 90th Percentile	55 to <72	56 to <71	56 to <74	56 to <73	56 to <73	46%	693,740	7
Plans at 25th to 50th Percentile	46 to <55	47 to <56	48 to <56	48 to <56	48 to <56	10%	155,030	4
Plans Below 25th Percentile	Below 46	Below 47	Below 48	Below 48	Below 48	8%	115,720	2
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	59	62						
Anthem PPO	55	53						
Anthem EPO			55	53	60	5%	75,320	
Blue Shield HMO	41	45	49	48	55	5%	83,290	
Blue Shield PPO	52	59	63	60	62	20%	309,450	
CCHP HMO	50	53	56	57	57	0%	6,490	
Health Net HMO	50	55	60	56	65	12%	189,760	
Health Net EPO		53	59	53	53	0%	1,290	
Health Net PPO					50	3%	48,060	
Kaiser Permanente HMO	81	82	80	79	79	37%	558,970	
LA Care HMO	35	54	51	54	64	5%	82,910	
Molina Healthcare HMO	40	33	41	42	42	3%	45,450	
Oscar Health Plan EPO			50	45	45	5%	70,270	
Sharp Health Plan HMO	56	61	62	64	71	1%	21,020	
Valley Health Plan HMO	38	46	43	50	50	1%	22,390	
Western Health Advantage HMO	59	55	62	54	60	1%	8,790	

- The Cervical Cancer Screening measure is the percentage of women 21-64 years of age who were screened for cervical cancer
- In MY 2019, six out of 14 plan products scored below the 50th percentile of national performance, accounting for 18% of our enrollees
- Between MY 2018 and MY 2019 three additional plans reached or exceeded the 50th percentile of national performance
- Performance below the 50th percentile means that fewer than 56% of women ages 21-64 received appropriate screening for cervical cancer



CHILDHOOD IMMUNIZATION STATUS (COMBO 3)

Childhood Immunization Status (Combination 3)	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	M-NS	85 +	86 +	86 +	86 +	0%	-	0
Plans at 50th to 90th Percentile	M-NS	76 to <85	75 to <86	77 to <86	77 to <86	43%	641,880	2
Plans at 25th to 50th Percentile	M-NS	69 to <76	65 to <75	65 to <77	65 to <77	17%	256,230	3
Plans Below 25th Percentile	M-NS	Below 69	Below 65	Below 65	Below 65	40%	586,390	5
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO								
Anthem PPO	62	66						
Anthem EPO			64	50	51	5%	75,320	
Blue Shield HMO				64	64	6%	83,290	
Blue Shield PPO	63	60	56	63	63	21%	309,450	
CCHP HMO								
Health Net HMO	78	80	73	58	69	13%	189,760	
Health Net EPO								
Health Net PPO					55	3%	48,060	
Kaiser Permanente HMO	83	85	87	84	84	38%	558,970	
LA Care HMO				82	82	6%	82,910	
Molina Healthcare HMO					74	3%	45,450	
Oscar Health Plan EPO					34	5%	70,270	
Sharp Health Plan HMO	67	90	80	69	77	1%	21,020	
Valley Health Plan HMO								
Western Health Advantage HMO								

- The Childhood Immunization Status measure is the percentage of children 2 years of age who had four diphtheria, tetanus and acellular pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis B (HepB), one chicken pox (VZV); and four pneumococcal conjugate (PCV) vaccines by their second birthday
- The measure calculates a rate for each vaccine and one combination rate
- In MY 2019, eight out of 10 plan products scored below the 50th percentile of national performance, accounting for 57% of our enrollees
- Between MY 2018 and MY 2019 one plan advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 77% of children 2 years of age reached appropriate childhood immunization status (Combo 3)



CHLAMYDIA SCREENING IN WOMEN

Chlamydia Screening in Women	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	61 +	64 +	65 +	67 +	67 +	37%	558,970	1
Plans at 50th to 90th Percentile	44 to <61	45 to <64	48 to <65	47 to <67	47 to <67	55%	839,820	10
Plans at 25th to 50th Percentile	37 to <44	38 to <45	39 to <48	40 to <47	40 to <47	8%	123,380	2
Plans Below 25th Percentile	Below 37	Below 38	Below 39	Below 40	Below 40	0%	-	0
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	52	52						
Anthem PPO	45	47						
Anthem EPO			48	44	47	5%	75,320	
Blue Shield HMO		53	51	49	57	5%	83,290	
Blue Shield PPO	45	48	50	49	51	20%	309,450	
CCHP HMO	55	55	58	59	64	0%	6,490	
Health Net HMO	47	50	51	47	48	12%	189,760	
Health Net EPO		44	58					
Health Net PPO					47	3%	48,060	
Kaiser Permanente HMO	69	73	75	73	73	37%	558,970	
LA Care HMO	47	57	59	59	62	5%	82,910	
Molina Healthcare HMO	55	64	59	52	56	3%	45,450	
Oscar Health Plan EPO			55	46	50	5%	70,270	
Sharp Health Plan HMO	58	62	58	60	63	1%	21,020	
Valley Health Plan HMO			65	55	62	1%	22,390	
Western Health Advantage HMO	57	54	46	56	56	1%	8,790	

- The Chlamydia Screening measure is the percentage of women 16–24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement year
- In MY 2019, two of 13 plan products scored below the 50th percentile of national performance, accounting for 8% of our enrollees
- Between MY 2018 and MY 2019 two additional plans reached or exceeded the 50th percentile of national performance
- Performance below the 50th percentile means that fewer than 47% of women ages 16-24 received appropriate screening for chlamydia



COLORECTAL CANCER SCREENING

Colorectal Cancer Screening	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	M-NS	67 +	68 +	69 +	69 +	37%	558,970	1
Plans at 50th to 90th Percentile	M-NS	52 to <67	54 to <68	55 to <69	55 to <69	20%	300,560	4
Plans at 25th to 50th Percentile	M-NS	44 to <52	45 to <54	47 to <55	47 to <55	28%	424,830	5
Plans Below 25th Percentile	M-NS	Below 44	Below 45	Below 47	Below 47	16%	239,100	4
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	46	53						
Anthem PPO	44	47						
Anthem EPO			42	40	45	5%	75,320	
Blue Shield HMO	38	36	39	51	59	5%	83,290	
Blue Shield PPO	41	42	51	49	51	20%	309,450	
CCHP HMO	46	49	53	53	60	0%	6,490	
Health Net HMO	41	47	51	51	62	12%	189,760	
Health Net EPO		48	54	49	53	0%	1,290	
Health Net PPO					40	3%	48,060	
Kaiser Permanente HMO	82	80	78	76	76	37%	558,970	
LA Care HMO	29	38	49	54	54	5%	82,910	
Molina Healthcare HMO	28	35	34	27	31	3%	45,450	
Oscar Health Plan EPO			37	36	36	5%	70,270	
Sharp Health Plan HMO	62	55	66	57	66	1%	21,020	
Valley Health Plan HMO	54	52	50	54	54	1%	22,390	
Western Health Advantage HMO	62	53	57	52	52	1%	8,790	

- The Colorectal Cancer Screening measure is the percentage of adults 50-75 years of age who were screened for colorectal cancer
- In MY 2019, nine out of 14 health plan products scored below the 50th percentile of national performance, accounting for 44% of our enrollees
- Between MY 2018 and MY 2019, three additional plans reached or exceeded the 50th percentile of national performance
- Performance below the 50th percentile means that fewer than 55% of adults received appropriate screening for colon cancer



COMPREHENSIVE DIABETES CARE: EYE EXAM

Comprehensive Diabetes Care: Eye Exam (Retinal) Performed	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	64 +	65 +	65 +	66 +	66 +	37%	558,970	1
Plans at 50th to 90th Percentile	43 to 64	45 to <65	48 to <65	49 to <66	49 to <66	30%	453,610	7
Plans at 25th to 50th Percentile	35 to 43	37 to <45	38 to <48	41 to <49	41 to <49	26%	391,260	3
Plans Below 25th Percentile	Below 35	Below 37	Below 38	Below 41	Below 41	8%	119,620	3
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	38	43						
Anthem PPO	34	37						
Anthem EPO			38	36	42	5%	75,320	
Blue Shield HMO	37	33	33	46	51	5%	83,290	
Blue Shield PPO	35	28	37	41	41	20%	309,450	
CCHP HMO	46	38	44	46	47	0%	6,490	
Health Net HMO	51	51	52	49	55	12%	189,760	
Health Net EPO		39	52	29	29	0%	1,290	
Health Net PPO					31	3%	48,060	
Kaiser Permanente HMO	74	74	74	77	77	37%	558,970	
LA Care HMO	39	43	48	60	60	5%	82,910	
Molina Healthcare HMO	41	46	50	51	56	3%	45,450	
Oscar Health Plan EPO			33	30	30	5%	70,270	
Sharp Health Plan HMO	51	48	50	48	55	1%	21,020	
Valley Health Plan HMO	71	67	67	60	62	1%	22,390	
Western Health Advantage HMO	54	47	52	48	54	1%	8,790	

- The percentage of members 18-75 years of age with diabetes (type 1 and type 2) who received a retinal or dilated eye exam by an eye care professional
- In MY 2019, six out of 13 plan products scored below the 50th percentile of national performance, accounting for 34% of our enrollees
- Between MY 2018 and MY 2019, three plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 34% of members did not receive a retinal or dilated eye exam by an eye care professional



COMPREHENSIVE DIABETES CARE: HBA1C CONTROL

Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Control (<8.0%)	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	67 +	67 +	69 +	68 +	68 +	40%	602,380	3
Plans at 50th to 90th Percentile	56 to <67	58 to <67	59 to <69	58 to <68	58 to <68	47%	714,760	6
Plans at 25th to 50th Percentile	46 to <56	48 to <58	50 to <59	52 to <58	52 to <58	9%	136,050	4
Plans Below 25th Percentile	Below 46	Below 48	Below 50	Below 52	Below 52	5%	70,270	1
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	61	60						
Anthem PPO	56	61						
Anthem EPO			62	57	57	5%	75,320	
Blue Shield HMO	47	48	59	56	64	5%	83,290	
Blue Shield PPO	53	55	56	64	64	20%	309,450	
CCHP HMO	65	60	73	57	57	0%	6,490	
Health Net HMO	63	58	65	58	61	12%	189,760	
Health Net EPO		62	68	63	63	0%	1,290	
Health Net PPO					61	3%	48,060	
Kaiser Permanente HMO	68	70	71	70	70	37%	558,970	
LA Care HMO	39	54	62	62	62	5%	82,910	
Molina Healthcare HMO	38	47	52	58	58	3%	45,450	
Oscar Health Plan EPO			57	50	50	5%	70,270	
Sharp Health Plan HMO	75	70	71	72	76	1%	21,020	
Valley Health Plan HMO	60	58	59	60	69	1%	22,390	
Western Health Advantage HMO	69	61	64	49	53	1%	8,790	

- The percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had HbA1c levels under control (<8.0%)
- In MY 2019, five out of 14 plan products scored below the 50th percentile of national performance, accounting for 14% of our enrollees
- Between MY 2018 and MY 2019 one additional plan reached or exceeded the 90th percentile and two plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 58% of adults ages 18-75 with diabetes had HbA1c levels under control



Please see the introductory slide to these measures for additional context.

COMPREHENSIVE DIABETES CARE: MEDICAL ATTENTION FOR NEPHROPATHY



Comprehensive Diabetes Care: Medical Attention for Nephropathy	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	94 +	94 +	94 +	95 +	95 +	12%	187,220	3
Plans at 50th to 90th Percentile	91 to <94	91 to <94	91 to <94	91 to <95	91 to <95	58%	877,280	6
Plans at 25th to 50th Percentile	89 to <91	88 to <91	89 to <91	89 to <91	89 to <91	9%	140,720	3
Plans Below 25th Percentile	Below 89	Below 88	Below 89	Below 89	Below 89	21%	318,240	2
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	90	92						
Anthem PPO	87	88						
Anthem EPO			89	89	92	5%	75,320	
Blue Shield HMO	92	83	89	94	95	5%	83,290	
Blue Shield PPO	86	89	87	88	88	20%	309,450	
CCHP HMO	90	90	91	89	93	0%	6,490	
Health Net HMO	92	93	95	94	94	12%	189,760	
Health Net EPO		92	86	91	91	0%	1,290	
Health Net PPO					89	3%	48,060	
Kaiser Permanente HMO	94	94	94	93	94	37%	558,970	
LA Care HMO	90	94	94	95	96	5%	82,910	
Molina Healthcare HMO	93	93	93	90	94	3%	45,450	
Oscar Health Plan EPO			94	90	90	5%	70,270	
Sharp Health Plan HMO	96	95	96	95	95	1%	21,020	
Valley Health Plan HMO	89	89	89	90	90	1%	22,390	
Western Health Advantage HMO	92	92	91	88	89	1%	8,790	

- The percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received medical attention for nephropathy (kidney disease)
- In MY 2019, five out of 14 plan products scored below the 50th percentile of national performance, accounting for 30% of our enrollees
- Between MY 2018 and MY 2019 one additional plane reached or exceeded the 90th percentile and three plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 91% of adults ages 18-75 with diabetes received appropriate medical attention for nephropathy



CONTROLLING HIGH BLOOD PRESSURE

Controlling High Blood Pressure	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	76 +	76 +	77 +	75 +	75 +	38%	579,990	2
Plans at 50th to 90th Percentile	58 to <76	59 to <76	61 to <77	62 to <75	62 to <75	29%	439,080	7
Plans at 25th to 50th Percentile	49 to <58	47 to <59	49 to <61	54 to <62	54 to <62	24%	358,800	3
Plans Below 25th Percentile	Below 49	Below 47	Below 49	Below 54	Below 54	10%	145,590	2
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	51	56						
Anthem PPO	55	61						
Anthem EPO			62	45	45	5%	75,320	
Blue Shield HMO				61	66	5%	83,290	
Blue Shield PPO	57	43	52	56	56	20%	309,450	
CCHP HMO	72	73	62	68	68	0%	6,490	
Health Net HMO	57	61	63	63	63	12%	189,760	
Health Net EPO		49	54	59	59	0%	1,290	
Health Net PPO					55	3%	48,060	
Kaiser Permanente HMO	85	86	82	81	81	37%	558,970	
LA Care HMO	50	59	56	68	68	5%	82,910	
Molina Healthcare HMO	49	51	43	58	65	3%	45,450	
Oscar Health Plan EPO			54	44	46	5%	70,270	
Sharp Health Plan HMO	75	72	81	74	79	1%	21,020	
Valley Health Plan HMO	59	64	68	64	64	1%	22,390	
Western Health Advantage HMO	61	64	66	58	65	1%	8,790	

- The percentage of members 18–85 years of age who had a diagnosis of hypertension (HTN) and whose blood pressure is adequately controlled (<140/90 mm Hg) during the measurement year
- In MY 2019, five out of 14 plan products scored below the 50th percentile of national performance, accounting for 34% of our enrollees
- Between MY 2018 and MY 2019 one additional plan reached or exceeded the 90th percentile and three other plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 62% of adults ages 18-85 with hypertension had adequately controlled blood pressure



Please see the introductory slide to these measures for additional context.



QRS

POPULATION HEALTH

FLU VACCINATIONS FOR ADULTS AGES 18–64

Flu Vaccinations for Adults Ages 18-64	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	50 +	50 +	54 +	58 +	58 +	0%	-	0
Plans at 50th to 90th Percentile	40 to <50	40 to <50	43 to <54	47 to <58	47 to <58	59%	892,100	4
Plans at 25th to 50th Percentile	35 to <40	37 to <40	38 to <43	43 to <47	43 to <47	21%	318,500	3
Plans Below 25th Percentile	Below 35	Below 37	Below 38	Below 43	Below 43	21%	312,860	7
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	25	36						
Anthem PPO	32	30						
Anthem EPO			30	41	41	5%	75,320	
Blue Shield HMO	27	32		45	45	5%	83,290	
Blue Shield PPO	34	39	48	47	50	20%	309,450	
CCHP HMO	32	34	37	39	39	0%	6,490	
Health Net HMO	31	36	36	46	46	12%	189,760	
Health Net EPO		44	44	43	51	0%	1,290	
Health Net PPO					35	3%	48,060	
Kaiser Permanente HMO	48	47	51	56	56	37%	558,970	
LA Care HMO	30	33	38	40	40	5%	82,910	
Molina Healthcare HMO	29	35	30	29	43	3%	45,450	
Oscar Health Plan EPO			35	32	32	5%	70,270	
Sharp Health Plan HMO	45	36	35	42	42	1%	21,020	
Valley Health Plan HMO	57	48	42	47	47	1%	22,390	
Western Health Advantage HMO	41	31	42	41	41	1%	8,790	

- Flu Vaccinations for Adults is the percentage of adults 18–64 years of age who report receiving an influenza vaccination
- In MY 2019, ten out of 14 QHP plan products scored below the 50th percentile of national performance, accounting for 42% of our enrollees
- Between MY 2018 and MY 2019, two plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 47% of adults ages 18-64 received appropriate flu vaccination



Please see the introductory slide to these measures for additional context.



IMMUNIZATIONS FOR ADOLESCENTS (COMBO 2)

Immunizations for Adolescents (Combination 2)	MY 2015	My 2016	My 2017	My 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	M-NS	M-NS	31 +	36 +	36 +	46%	687,330	3
Plans at 50th to 90th Percentile	M-NS	M-NS	19 to <31	23 to <36	23 to <36	20%	294,070	3
Plans at 25th to 50th Percentile	M-NS	M-NS	15 to <19	17 to <23	17 to <23	30%	441,620	4
Plans Below 25th Percentile	M-NS	M-NS	Below 15	Below 17	Below 17	5%	70,270	1
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO								
Anthem PPO	54	11						
Anthem EPO			16	16	23	5%	75,320	
Blue Shield HMO				24	24	6%	83,290	
Blue Shield PPO	57	14	22	23	23	21%	309,450	
CCHP HMO								
Health Net HMO	58	20	24	24	24	13%	189,760	
Health Net EPO								
Health Net PPO					19	3%	48,060	
Kaiser Permanente HMO	83	33	51	54	54	37%	558,970	
LA Care HMO				39	42	6%	82,910	
Molina Healthcare HMO			29	26	40	3%	45,450	
Oscar Health Plan EPO					13	5%	70,270	
Sharp Health Plan HMO		23	19	23	30	1%	21,020	
Valley Health Plan HMO								
Western Health Advantage HMO			18	22	22	1%	8,790	

- The Immunizations for Adolescents (Combo 2) measure is the percentage of adolescents 13 years old who had one dose of meningococcal vaccine, one tetanus, diphtheria toxoids and acellular pertussis (Tdap) vaccine, and have completed the human papillomavirus (HPV) vaccine series by their 13th birthday
- The measure calculates a rate for each vaccine and two combination rates
- In MY 2019, five out of 11 plan products scored below the 50th percentile of national performance, accounting for 35% of our enrollees
- Between MY 2018 and MY 2019, two plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 23% of adolescents 13 years old received appropriate immunizations (Combo 2)



MEDICAL ASSISTANCE WITH SMOKING AND TOBACCO USE CESSATION

Medical Assistance With Smoking and Tobacco Use Cessation	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	M-NS	59 +	60 +	63 +	63 +	0%	-	0
Plans at 50th to 90th Percentile	M-NS	50 to <59	50 to <60	54 to <63	54 to <63	66%	665,470	4
Plans at 25th to 50th Percentile	M-NS	45 to <50	45 to <50	48 to <54	48 to <54	19%	189,760	1
Plans Below 25th Percentile	M-NS	Below 45	Below 45	Below 48	Below 48	15%	155,870	4
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO		45						
Anthem PPO		28						
Anthem EPO				56	56	7%	75,320	
Blue Shield HMO		39	39					
Blue Shield PPO		39	38					
CCHP HMO		55	51	47	47	1%	6,490	
Health Net HMO		36	37	50	50	19%	189,760	
Health Net EPO		54	55					
Health Net PPO								
Kaiser Permanente HMO		51	52	59	59	55%	558,970	
LA Care HMO		39	39	45	45	8%	82,910	
Molina Healthcare HMO		35	35	34	34	4%	45,450	
Oscar Health Plan EPO								
Sharp Health Plan HMO		41	42	41	41	2%	21,020	
Valley Health Plan HMO		51	53	55	55	2%	22,390	
Western Health Advantage HMO		56	55	58	58	1%	8,790	

- The Medical Assistance with Smoking and Tobacco Use Cessation measure is comprised of the following components: advising smokers and tobacco users to quit; discussing cessation medications; and discussing cessation strategies
- In MY 2019, five out of nine plan products scored below the 50th percentile of national performance, accounting for 34% of our enrollees
- Performance below the 50th percentile means that fewer than 54% of adults received appropriate medical assistance with smoking and tobacco cessation



MEDICATION MANAGEMENT FOR PEOPLE WITH ASTHMA

Medication Management for People With Asthma (75%)	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	M-NS	63 +	67 +	68 +	68 +	0%	-	0
Plans at 50th to 90th Percentile	M-NS	53 to <63	56 to <67	57 to <68	57 to <68	2%	29,810	2
Plans at 25th to 50th Percentile	M-NS	48 to <53	49 to <56	51 to <57	51 to <57	18%	272,670	2
Plans Below 25th Percentile	M-NS	Below 48	Below 49	Below 51	Below 51	80%	1,213,200	8
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	44							
Anthem PPO	51	44						
Anthem EPO			50	45	45	5%	75,320	
Blue Shield HMO				49	51	5%	83,290	
Blue Shield PPO	45	46	50	50	51	20%	309,450	
CCHP HMO								
Health Net HMO	65	57	47	52	53	13%	189,760	
Health Net EPO								
Health Net PPO					43	3%	48,060	
Kaiser Permanente HMO	46	48	49	50	50	37%	558,970	
LA Care HMO			78	53	53	5%	82,910	
Molina Healthcare HMO			49	38	38	3%	45,450	
Oscar Health Plan EPO					44	5%	70,270	
Sharp Health Plan HMO	54	64	68	62	62	1%	21,020	
Valley Health Plan HMO					31	1%	22,390	
Western Health Advantage HMO			49	58	58	1%	8,790	

- Assesses adults and children 5-64 years of age who were identified as having persistent asthma and were dispensed appropriate asthma-controlled medications that they remained on for at least 75% of their treatment period
- In MY 2019, 10 out of 12 plan products scored below the 50th percentile of national performance, accounting for 98% of our enrollees
- Performance below the 50th percentile means that fewer than 57% of adults and children ages 5-64 with persistent asthma received appropriate medication management



PEDIATRIC WEIGHT ASSESSMENT & COUNSELING

Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	82 +	83 +	84 +	87 +	87 +	37%	558,970	1
Plans at 50th to 90th Percentile	56 to <82	63 to <83	66 to <84	69 to <87	69 to <87	12%	178,260	5
Plans at 25th to 50th Percentile	46 to <56	51 to <63	53 to <66	59 to <69	59 to <69	26%	392,670	5
Plans Below 25th Percentile	Below 46	Below 51	Below 53	Below 59	Below 59	26%	393,560	3
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	52	68						
Anthem PPO	52	56						
Anthem EPO			64	56	56	5%	75,320	
Blue Shield HMO	4	4	7	60	60	5%	83,290	
Blue Shield PPO	48	50	53	58	58	20%	309,450	
CCHP HMO	68	21	81	71	71	0%	6,490	
Health Net HMO	54	58	62	61	63	12%	189,760	
Health Net EPO		65	66	63	65	0%	1,290	
Health Net PPO					64	3%	48,060	
Kaiser Permanente HMO	95	94	95	94	94	37%	558,970	
LA Care HMO	48	54	74	80	80	5%	82,910	
Molina Healthcare HMO	52	68	52	69	70	3%	45,450	
Oscar Health Plan EPO			10	60	60	5%	70,270	
Sharp Health Plan HMO	65	74	77	80	80	1%	21,020	
Valley Health Plan HMO		77	84	78	78	1%	22,390	
Western Health Advantage HMO	73	67	74	33	49	1%	8,790	

- The Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents measure is the percentage of members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN and who had evidence of the following during the measurement year: BMI percentile documentation; counseling for nutrition; and counseling for physical activity
- In MY 2019, eight out of 14 plan products scored below the 50th percentile of national performance, accounting for 52% of our enrollees
- Between MY 2018 and MY 2019, one plan advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 69% of children ages 3-17 received appropriate pediatric weight assessment and counseling

PRENATAL AND POSTPARTUM CARE: TIMELINESS OF PRENATAL CARE



Prenatal and Postpartum Care: Timeliness of Prenatal Care	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	93 +	96 +	95 +	95 +	95 +	38%	579,990	2
Plans at 50th to 90th Percentile	81 to <93	85 to <96	84 to <95	85 to <95	85 to <95	57%	865,420	9
Plans at 25th to 50th Percentile	71 to <81	76 to <85	76 to <84	77 to <85	77 to <85	0%	-	0
Plans Below 25th Percentile	Below 71	Below 76	Below 76	Below 77	Below 77	5%	70,270	1
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	77	87						
Anthem PPO	85	90						
Anthem EPO			88	86	86	5%	75,320	
Blue Shield HMO			52	78	85	5%	83,290	
Blue Shield PPO	83	76	83	84	87	20%	309,450	
CCHP HMO	87							
Health Net HMO	79	87	85	88	92	13%	189,760	
Health Net EPO								
Health Net PPO					92	3%	48,060	
Kaiser Permanente HMO	96	96	96	96	96	37%	558,970	
LA Care HMO	47		80	88	94	5%	82,910	
Molina Healthcare HMO	60	74	71	73	86	3%	45,450	
Oscar Health Plan EPO			84	74	75	5%	70,270	
Sharp Health Plan HMO	93	92	94	92	97	1%	21,020	
Valley Health Plan HMO					89	1%	22,390	
Western Health Advantage HMO		81	83	78	85	1%	8,790	

Break in trending for all commercial lines

- The percentage of deliveries that received a prenatal care visit in the first trimester, on or before the enrollment start date or within 42 days of enrollment in the organization
- In MY 2019, one out of 12 plan products scored below the 50th percentile of national performance, accounting for 5% of our enrollees
- Performance below the 50th percentile means that fewer than 85% of deliveries received appropriate prenatal care



Please see the introductory slide to these measures for additional context.



PRENATAL AND POSTPARTUM CARE: POSTPARTUM CARE

Prenatal and Postpartum Care: Postpartum Care	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	86 +	87 +	87 +	88 +	88 +	38%	581,360	2
Plans at 50th to 90th Percentile	70 to <86	74 to <87	75 to <87	74 to <88	74 to <88	54%	818,600	8
Plans at 25th to 50th Percentile	60 to <70	65 to <74	65 to <75	66 to <74	66 to <74	3%	45,450	1
Plans Below 25th Percentile	Below 60	Below 65	Below 65	Below 66	Below 66	5%	70,270	1
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	61	66						
Anthem PPO	71	75						
Anthem EPO			76	70	75	5%	75,320	
Blue Shield HMO			43	62	75	5%	83,290	
Blue Shield PPO	71	63	68	63	77	20%	309,450	
CCHP HMO	65							
Health Net HMO	64	59	70	66	78	13%	189,760	
Health Net EPO								
Health Net PPO					79	3%	48,060	
Kaiser Permanente HMO	88	87	87	88	91	37%	558,970	
LA Care HMO	38		63	69	79	5%	82,910	
Molina Healthcare HMO	60	67	61	59	73	3%	45,450	
Oscar Health Plan EPO			71	65	65	5%	70,270	
Sharp Health Plan HMO	78	80	78	83	87	1%	21,020	
Valley Health Plan HMO					93	1%	22,390	
Western Health Advantage HMO		79	72	67	85	1%	8,790	

Break in trending for all commercial lines

- The percentage of deliveries that had a postpartum visit on or between 7 and 84 days after delivery
- In MY 2019, two out of 12 plan products scored below the 50th percentile of national performance, accounting for 8% of our enrollees
- Performance below the 50th percentile means that fewer than 74% of deliveries received appropriate postpartum care



Please see the introductory slide to these measures for additional context.



PROPORTION OF DAYS COVERED: DIABETES ALL CLASS

Proportion of Days Covered (Diabetes All Class)	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	79 +	79 +	80 +	82 +	82 +	3%	49,900	3
Plans at 50th to 90th Percentile	68 to <79	69 to <79	71 to <80	72 to <82	72 to <82	47%	712,150	3
Plans at 25th to 50th Percentile	61 to <68	64 to <69	66 to <71	68 to <72	68 to <72	13%	199,840	3
Plans Below 25th Percentile	Below 61	Below 64	Below 66	Below 68	Below 68	37%	561,570	5
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	55	60						
Anthem PPO	56	57						
Anthem EPO			63	58	61	5%	75,320	
Blue Shield HMO	60	59	65	65	67	5%	83,290	
Blue Shield PPO	60	61	66	66	67	20%	309,450	
CCHP HMO	77	77	69	86	86	0%	6,490	
Health Net HMO	57	66	67	71	72	12%	189,760	
Health Net EPO		50	67	66	71	0%	1,290	
Health Net PPO					67	3%	48,060	
Kaiser Permanente HMO	77	80	79	78	78	37%	558,970	
LA Care HMO	66	78	75	71	73	5%	82,910	
Molina Healthcare HMO	64	56	81	57	61	3%	45,450	
Oscar Health Plan EPO			76	70	75	5%	70,270	
Sharp Health Plan HMO	73	74	87	80	87	1%	21,020	
Valley Health Plan HMO	75	76	76	85	85	1%	22,390	
Western Health Advantage HMO	64	64	61	71	71	1%	8,790	

- The percentage of members 18 years and older who met the Proportion of Days Covered (PDC) threshold of 80 percent during the measurement period for all classes of diabetes medications
- In MY 2019, eight out of 14 plan products scored below the 50th percentile of national performance, accounting for 50% of our enrollees
- Between MY 2018 and MY 2019 one additional plan reached or exceeded the 90th percentile and three other plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 72% of adults with diabetes stay on their medications



PROPORTION OF DAYS COVERED: RAS ANTAGONISTS

Proportion of Days Covered (RAS Antagonists)	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	82 +	83 +	83 +	85 +	85 +	3%	43,410	2
Plans at 50th to 90th Percentile	73 to <82	75 to <83	76 to <83	78 to <85	78 to <85	37%	565,460	2
Plans at 25th to 50th Percentile	67 to <73	70 to <75	72 to <76	73 to <78	73 to <78	11%	163,260	4
Plans Below 25th Percentile	Below 67	Below 70	Below 72	Below 73	Below 73	49%	751,330	6
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	59	62						
Anthem PPO	59	61						
Anthem EPO			67	63	63	5%	75,320	
Blue Shield HMO	66	76	71	68	68	5%	83,290	
Blue Shield PPO	65	66	70	70	70	20%	309,450	
CCHP HMO	79	75	72	79	79	0%	6,490	
Health Net HMO	59	69	66	72	72	12%	189,760	
Health Net EPO		65	72	75	76	0%	1,290	
Health Net PPO					69	3%	48,060	
Kaiser Permanente HMO	81	82	81	81	81	37%	558,970	
LA Care HMO	68	79	76	73	75	5%	82,910	
Molina Healthcare HMO	62	59	82	65	65	3%	45,450	
Oscar Health Plan EPO			79	76	78	5%	70,270	
Sharp Health Plan HMO	78	79	88	82	88	1%	21,020	
Valley Health Plan HMO	72	84	79	87	87	1%	22,390	
Western Health Advantage HMO	68	68	66	74	75	1%	8,790	

- The percentage of members 18 years and older who met the Proportion of Days Covered (PDC) threshold of 80 percent during the measurement period for Renin Angiotensin System Antagonists (RASAs). RASAs are used to lower high blood pressure.
- In MY 2019, 10 out of 14 plan products scored below the 50th percentile of national performance, accounting for 60% of our enrollees
- Between MY 2018 and MY 2019 one additional plan reached or exceeded the 90th percentile and one other plan advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 78% of adults met the PDC for RASA



PROPORTION OF DAYS COVERED: STATINS

Proportion of Days Covered (Statins)	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	77 +	78 +	80 +	82 +	82 +	1%	21,020	1
Plans at 50th to 90th Percentile	67 to <77	69 to <78	71 to <80	72 to <82	72 to <82	43%	659,410	5
Plans at 25th to 50th Percentile	63 to <67	64 to <69	66 to <71	68 to <72	68 to <72	6%	91,700	2
Plans Below 25th Percentile	Below 63	Below 64	Below 66	Below 68	Below 68	49%	751,330	6
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	49	52						
Anthem PPO	53	55						
Anthem EPO			64	57	59	5%	75,320	
Blue Shield HMO	48	62	62	60	61	5%	83,290	
Blue Shield PPO	57	58	63	64	64	20%	309,450	
CCHP HMO	69	63	61	74	74	0%	6,490	
Health Net HMO	52	60	57	63	64	12%	189,760	
Health Net EPO		63	66	66	75	0%	1,290	
Health Net PPO					62	3%	48,060	
Kaiser Permanente HMO	73	75	75	76	77	37%	558,970	
LA Care HMO	60	68	67	63	69	5%	82,910	
Molina Healthcare HMO	52	47	74	51	56	3%	45,450	
Oscar Health Plan EPO			72	73	75	5%	70,270	
Sharp Health Plan HMO	76	75	85	79	86	1%	21,020	
Valley Health Plan HMO	70	75	71	81	81	1%	22,390	
Western Health Advantage HMO	60	62	61	69	69	1%	8,790	

- The percentage of members 18 years and older who met the Proportion of Days Covered (PDC) threshold of 80 percent during the measurement period for statins (STA). Statins are used to lower unhealthy levels of fat in the blood as well as to prevent strokes, heart attacks and other harms caused by cardiovascular disease
- In MY 2019, eight out of 14 plan products scored below the 50th percentile of national performance, accounting for 55% of our enrollees
- Between MY 2018 and MY 2019 one plan reached or exceeded the 90th percentile and two other plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 72% of adults met the PDC for STA



QRS

POPULATION HEALTH

RATING OF ALL HEALTH CARE

Rating of All Health Care	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	85 +	86 +	86 +	82 +	82 +	0%	-	0
Plans at 50th to 90th Percentile	82 to <85	83 to <86	83 to <86	78 to <82	78 to <82	49%	746,190	4
Plans at 25th to 50th Percentile	80 to <82	81 to <83	81 to <83	75 to <78	75 to <78	48%	727,920	8
Plans Below 25th Percentile	Below 80	Below 81	Below 81	Below 75	Below 75	3%	48,060	1
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	78	79						
Anthem PPO	76	82						
Anthem EPO				76	76	5%	75,320	
Blue Shield HMO				80	80	5%	83,290	
Blue Shield PPO	83	82	85	78	75	20%	309,450	
CCHP HMO	80	80	81	77	77	0%	6,490	
Health Net HMO	74	78	78	75	76	12%	189,760	
Health Net EPO		81						
Health Net PPO					68	3%	48,060	
Kaiser Permanente HMO	84	84	86	80	80	37%	558,970	
LA Care HMO	80	83	76	78	78	5%	82,910	
Molina Healthcare HMO	69	75	74	76	76	3%	45,450	
Oscar Health Plan EPO			82	76	76	5%	70,270	
Sharp Health Plan HMO	83	88	85	80	80	1%	21,020	
Valley Health Plan HMO	76	80	81	77	77	1%	22,390	
Western Health Advantage HMO	83	85	84	76	76	1%	8,790	

- Survey data asks enrollees to rate all health care in the last six months
- In MY 2019, nine out of 13 plan products scored below the 50th percentile of national performance, accounting for 51% of our enrollees
- Between MY 2018 and MY 2019 one plan product declined to a lower percentile range
- Performance below the 50th percentile means that fewer than 78% of enrollees rated all health care highly in the last six months



Please see the introductory slide to these measures for additional context.



QRS

POPULATION HEALTH

RATING OF HEALTH PLAN

Rating of Health Plan	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	78 +	78 +	79 +	75 +	75 +	5%	83,290	1
Plans at 50th to 90th Percentile	72 to <78	72 to <78	73 to <79	69 to <75	69 to <75	86%	1,315,500	10
Plans at 25th to 50th Percentile	67 to <72	68 to <72	69 to <73	64 to <69	64 to <69	5%	75,320	1
Plans Below 25th Percentile	Below 67	Below 68	Below 69	Below 64	Below 64	3%	48,060	1
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	71	74						
Anthem PPO	67	70						
Anthem EPO			67	69	69	5%	75,320	
Blue Shield HMO	70	75		76	76	5%	83,290	
Blue Shield PPO	75	75	78	71	70	20%	309,450	
CCHP HMO	74	76	78	73	73	0%	6,490	
Health Net HMO	70	75	73	70	72	12%	189,760	
Health Net EPO		69	65					
Health Net PPO					60	3%	48,060	
Kaiser Permanente HMO	79	80	82	74	74	37%	558,970	
LA Care HMO	68	77	73	73	73	5%	82,910	
Molina Healthcare HMO	66	72	69	71	71	3%	45,450	
Oscar Health Plan EPO			80	71	71	5%	70,270	
Sharp Health Plan HMO	77	80	78	75	75	1%	21,020	
Valley Health Plan HMO	70	76	78	75	75	1%	22,390	
Western Health Advantage HMO	77	77	78	72	72	1%	8,790	

- Survey data asks enrollees to rate their health plan in the last six months
- In MY 2019, two out of 13 plan products scored below the 50th percentile of national performance, accounting for 8% of our enrollees
- Performance below the 50th percentile means that fewer than 69% of enrollees rated their health plan in the last 6 months



Please see the introductory slide to these measures for additional context.



WELL-CHILD VISITS AGES 0-15 MONTHS

Well-Child Visits in the First 15 Months of Life (6 or More Visits)	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	M-NS	88 +	87 +	89 +	89 +	0%	-	0
Plans at 50th to 90th Percentile	M-NS	78 to <88	77 to <87	75 to <89	75 to <89	39%	558,970	1
Plans at 25th to 50th Percentile	M-NS	68 to <78	67 to <77	66 to <75	66 to <75	22%	309,450	1
Plans Below 25th Percentile	M-NS	Below 68	Below 67	Below 66	Below 66	40%	570,630	7
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO								
Anthem PPO	51	67						
Anthem EPO			65	62	62	5%	75,320	
Blue Shield HMO				64	64	6%	83,290	
Blue Shield PPO	50	64	68	72	73	22%	309,450	
CCHP HMO								
Health Net HMO	20	33	28	36	36	13%	189,760	
Health Net EPO								
Health Net PPO					32	3%	48,060	
Kaiser Permanente HMO	92	89	87	87	87	39%	558,970	
LA Care HMO					18	6%	82,910	
Molina Healthcare HMO								
Oscar Health Plan EPO					38	5%	70,270	
Sharp Health Plan HMO	33	59	53	66	66	1%	21,020	
Valley Health Plan HMO								
Western Health Advantage HMO								

- The percentage of members who turned 15 months old and who had six or more well-child visits with a PCP during their first 15 months of life
- In MY 2019, eight out of 13 plan products scored below the 50th percentile of national performance, accounting for 62% of our enrollees
- Performance below the 50th percentile means that fewer than 62% of members who turned 15 months old did not have six or more well-child visits with a PCP during their first 15 months of life



QRS

POPULATION HEALTH

WELL CHILD VISITS AGES 3-6 YEARS

Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	86 +	88 +	89 +	88 +	88 +	0%	-	0
Plans at 50th to 90th Percentile	75 to 86	76 to <88	75 to <89	76 to <88	76 to <88	59%	889,440	3
Plans at 25th to 50th Percentile	65 to 75	66 to <76	68 to <75	68 to <76	68 to <76	17%	258,860	4
Plans Below 25th Percentile	Below 65	Below 66	Below 68	Below 68	Below 68	24%	367,380	5
Covered California Plan-Specific Performance	MY 2015	MY 2016	MY 2017	MY 2018	MY 2019			
Anthem HMO	64	66						
Anthem PPO	68	68						
Anthem EPO			69	63	63	5%	75,320	
Blue Shield HMO	59	64	61	65	71	5%	83,290	
Blue Shield PPO	68	70	73	74	77	20%	309,450	
CCHP HMO								
Health Net HMO	59	67	72	66	66	13%	189,760	
Health Net EPO		85	74					
Health Net PPO					66	3%	48,060	
Kaiser Permanente HMO	79	79	81	79	79	37%	558,970	
LA Care HMO	46	57	66	75	75	5%	82,910	
Molina Healthcare HMO		66	66	58	67	3%	45,450	
Oscar Health Plan EPO			69	74	74	5%	70,270	
Sharp Health Plan HMO	71	68	69	75	77	1%	21,020	
Valley Health Plan HMO				50	70	1%	22,390	
Western Health Advantage HMO	72	57	65	66	68	1%	8,790	

- The percentage of members 3-6 years of age who had one or more well-child visits with a PCP
- In MY 2019, nine out of 13 plan products scored below the 50th percentile of national performance, accounting for 41% of our enrollees
- Between MY 2018 and MY 2019, four plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 41% of members 3-6 years of age did not receive one or more well-child visits with a PCP



Please see the introductory slide to these measures for additional context.